

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AMERICAN NORTEL COMMUNICATIONS INC.)	
)	
_____)	CASE NO. 2000-216
)	
ALLEGED VIOLATION OF KRS 278.535)	

O R D E R

American Nortel Communications, Inc. ("ANC") is a communications provider as defined in KRS 278.535(1)(a) subject to the Commission's jurisdiction. ANC is a foreign corporation (identification number 0450868) authorized by the Office of the Secretary of State of the Commonwealth of Kentucky to do business in Kentucky as of January 20, 1998.

KRS 278.535(1)(a) prescribes statutory procedures for the proper changing of any Kentucky customer's primary telecommunications carrier.

COUNT I

On or about February 11, 2000, Doris Krieger, on behalf of Julian Thomas, 5440 Louisville Road, P. O. Box 183, Salvisa, Kentucky 40372, reported to Commission Staff by telephone that Mr. Thomas's long-distance carrier had been changed from AT&T to ANC without her authority or permission. Mr. Thomas's telephone number is 859-865-4441.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Mr. Thomas by which he properly authorized the carrier change.

COUNT II

On or about March 8, 1999, Arthur Adkins, 50 Keathley Fork Road, Pikeville, Kentucky 41501, reported to Commission Staff by telephone that his long-distance carrier had been changed from MCI to ANC without his authority or permission. Mr. Adkins' telephone number is 606-478-5983.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Mr. Adkins by which he properly authorized the carrier change.

COUNT III

On or about December 14, 1999, Ann Combs, 116 River Street, Jackson, Kentucky 41339, reported to Commission Staff by telephone that her long-distance carrier had been changed from AT&T to ANC without her authority or permission. Ms. Combs' telephone number is 606-666-2203.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Ms. Combs by which she properly authorized the carrier change.

COUNT IV

On or about September 14, 1999, Stacey Blanton, 344 Southeast Licking River Road, Salyersville, Kentucky 41465, reported to Commission Staff by telephone that her long-distance carrier had been changed from AT&T to ANC without her authority or permission. Ms. Blanton's telephone number is 606-884-6069.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Ms. Blanton by which she properly authorized the carrier change.

COUNT V

On or about February 9, 1999, Kenneth Morton, 9560 Winchester Road, Clay City, Kentucky 40312, reported to Commission Staff by telephone that his long-distance carrier had been changed from AT&T to ANC without his authority or permission. Mr. Morton's telephone number is 606-663-4228.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Mr. Morton by which he properly authorized the carrier change.

COUNT VI

On or about January 24, 2000, Theresa Caudell, 65 Baher Bar Subdivision Road, Beattyville, Kentucky 41311, reported to Commission Staff by telephone that her long-distance carrier had been changed from AT&T to ANC without her authority or permission. Ms. Caudell's telephone number is 606-464-2025.

After investigation, Commission Staff has been unable to obtain or secure any written authorization or electronically recorded authorization of Ms. Caudell by which she properly authorized the carrier change.

CONCLUSION

Based on the foregoing allegations and on the results of the investigations by the Commission Staff, the Commission, on its own motion, HEREBY ORDERS that:

1. Within 30 days of the date of receipt of this Order, ANC shall submit to the Commission a response to the allegations stated above.

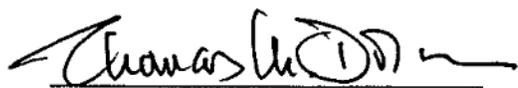
2. ANC shall appear on November 2, 2000 at 10:00 a.m., Eastern Standard Time, in Hearing Room 1 of the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky for the purpose of showing cause why it should not be subject to penalties, pursuant to KRS 278.990(1) and KRS 278.535(6), for the alleged violations of law described herein.

3. Any request for an informal conference with the Commission Staff to consider any matter which would expedite the handling or disposition of this proceeding shall be filed with the Commission no later than 30 days from the date of receipt of this Order.

Done at Frankfort, Kentucky, this 25th day of August, 2000.

By the Commission

ATTEST:


Executive Director